



INSTITUTE OF MANAGEMENT RESEARCH & TECHNOLOGY
(Approved by AICTE, Ministry of HRD Govt. of India)
Ranked A⁺⁺⁺ Excellent B-School In North India

Grievance Redressal

Redressal of all types of Grievances, Complaints and Malpractices received from Individuals, Institutions, Government and Statutory & Professional bodies.

About the Cell

Grievances Redressal cell deals with all types of grievances, complaints and malpractices including those received from Students, Faculty and other Stakeholders.

FAQs & Online Grievance Redressal

Roles & Responsibilities

- Public Grievance Redressal Cell has been dealing with the following matters.
- Grievance of students/faculty/stakeholders of AICTE approved Technical Institutions.
- Grievance received through CPGRAMS portal.
- Complaints of Ragging
- omplaints of violation of Norms & Standard by the AICTE approved Institutions
- Coordination of work related to VIP/MHRD references.
- MISC Matters:
 - Court Matters related to PGRC
 - Parliament Questions related to PGRC
 - RTI matters

Core Team

- Dr. Surjit Victor
Secretary
- Mr. Anurag Singh
Manager
- Dr. Pooja Agarwal
Dept. of Management